

2014-2016 MY Soul Steering Gear Assembly Pinion Plug Recall
Basis of Safety Defect Determination 573.6(c)(6)

September 1, 2015	Dealer opens Technical Assistance Center Case Report pertaining to backed out pinion plug in 2015MY Soul. KMA requests the steering gear assembly to be sent for evaluation.
September 4, 2015	Dealer opens 2 nd Technical Assistance Center Case Report regarding complaint of rack and pinion “popped” while driving in 2015MY Soul. KMA requests steering gear assembly to be sent for evaluation.
September 14, 2015	Dealer opens 3 rd Technical Assistance Center Case Report associated with complaint of noise and loss of power steering in 2015MY Soul. KMA requests steering gear assembly.
September 14-21, 2015	KMA receives 2 steering gear assemblies from field.
September 22, 2015	KMA ships the two assemblies to KMC for evaluation.
September 24, 2015	KMA receives a warranty claim for steering gear assembly replacement.
October 5, 2015	KMA ships 2 additional assemblies (received 9/30) to KMC. None of the reported cases resulted in loss of control.
October 12-21, 2015	KMC conducts inspection and analysis of KMA warranty return parts and concludes that a thread locking adhesive of insufficient bonding strength had been applied.
October 23, 2015	KMA meets with Kia Motors Corporation (KMC) quality team to further evaluate the issue.
October 29, 2015	KMC makes decision to conduct a voluntary safety recall. 5 warranty claims. No accidents or injuries.